

ANNUAL REPORT

2022

A WORD FROM MARK

While we were not suffering as much from the acute health impact of Covid-19, our clients and staff continue to face increased costs of basic living necessities such as food, shelter, and clothing. This past year we were able to continue our wide range of needed services to the community thanks to the dedication of our staff and volunteers. These services include:

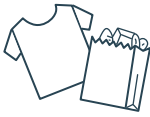
- Expanding to provide transitional housing services to homeless woman veterans and their children
- Creating a multi-purpose basketball/gym for King Kennedy Community Center
- Starting the renovation process of our Valley Counseling Services' Children's Office to offer expanded services to youth
- Improving choice of gifts and food for the holiday distributions at Kent Social Services and Center of Hope

During this time, staff were also struggling. In responses, we established the agency's first Employee Assistance Program, which provided a variety of employee and family supports, including counseling for depression and anxiety, legal services, and child and elder resource care.

Our clients, volunteers, and staff will still feel the impacts of the Covid-19 epidemic on their lives for years to come. We will continue to Go Forth and Do Good as we always have, with a focus on ensuring that we can provide the programming our communities need to meet basic needs, address and maintain their health and mental health, and provide opportunities for our seniors and youth to engage in the community in meaningful ways.

A handwritten signature in black ink, appearing to read "Mark". The signature is fluid and cursive, with a large initial letter "M" and a long, sweeping tail that loops back under the name.

GO FORTH. DO GOOD.



BASIC NEEDS

We provide food assistance, clothing and hot meals, as well as permanent housing, transitional housing, and emergency shelter to those in need.



SAFETY & SUPPORT

We provide emergency shelter, 24/7 support, legal advocacy, as well as safe exchanges and visitations for families impacted by violence and abuse.



TRANSPORTATION

We provide door-to-door transportation for seniors and individuals with disabilities by helping them get to day centers, appointments, and other critical commitments.



COUNSELING & RECOVERY

We offer behavioral health support with individual and group therapy, as well as case management, psychiatry and nurse practitioner services. Also, we have prevention, intervention, and intensive outpatient programs, and various levels of housing for those in recovery from substance use.



ENRICHMENT

We offer enriching opportunities for those of all ages including educational programming, volunteering, and mentoring. Between our volunteer programs, senior centers, community centers, and youth programs, there's something for all.



Over 350 grants administered this year.



Over 3,800 individuals volunteered for over 432,000 hours.



Over 205,000 individuals served this year, including 153,000 adults and 52,000 children.



of every \$1 donated goes to our programs.

PROGRAM STATS



1,119 crisis calls and **381** safe chats were made or received by our domestic violence shelters.

1646 supervised visits and **136** safe exchanges were provided to families experiencing abuse or neglect.

397 victims of domestic violence were given shelter for **11,474** nights and **2,854** survivors were assisted with outreach and support.



7,800 individuals got mental and behavioral health services from our counseling department.

1,450 individuals received support through our recovery services and housing programs.

Foster care and adoption services were provided to **600** children.

Credit counseling and financial literacy services were provided to **197** individuals.





Our Veteran's Services programs provided **12,820** bed nights.

813 families were provided with housing and support.

266,408 meals were served and **25,312** bags of food were distributed by Kent Social Services, Center of Hope and Mobile Meals.



Our community centers served **220** children and **2,301** adults with food assistance and educational programming.

335 local youth received support through Big Brothers Big Sisters and the Youth Development Program.

127 adults and teens with disabilities participated in many of our recreational activities through United Resources.



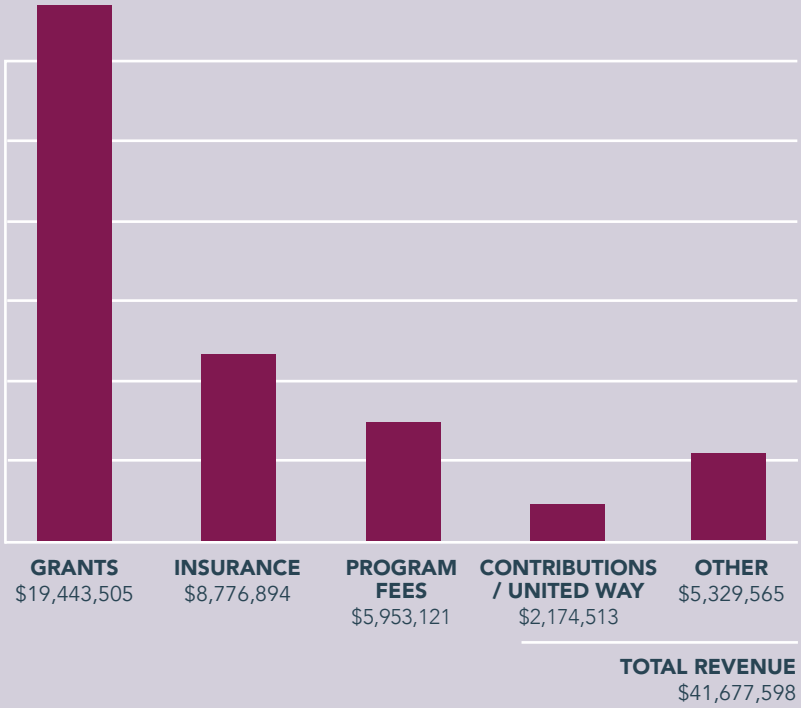
213,113 total hours were provided by **634** generous volunteers through our AmeriCorps programs.



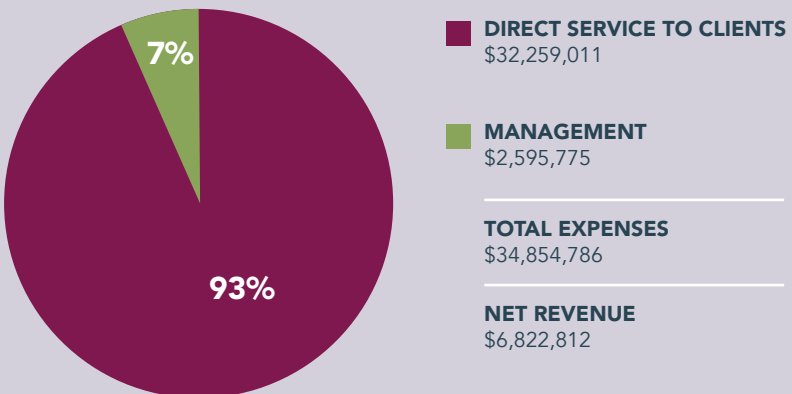
Emerald Transportation provided **272,946** rides to **486** clients.



SUPPORT & REVENUE



EXPENSES



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